

This serves to inform the general public that the Zambia Revenue Authority (ZRA) has carried out an exercise to verify if motor vehicles registered at Road Transport and Safety Agency (RTSA) from 1st January 2015 to 31st October 2021 are also registered on the AsycudaWorld and paid taxes.

This exercise has established that about 33,045 registered motor vehicles at RTSA do not have matching records of Customs clearance at ZRA. This may be due to wrongly captured details such as the chassis number or simply there was no clearance with Customs. Therefore these vehicles are of interest to the ZRA.

ZRA is therefore cordially inviting all those who imported motor vehicles between 1st January 2015 and 31st October, 2021 to visit the ZRA website: www.zra.org.zm to check if their vehicle is of interest to the Authority.

The following steps must be followed:

Step 1: access the ZRA website www.zra.org.zm

Step 2: look for Motor Vehicle Search

Step 3: type in the chassis number as entered in the RTSA registration book

Step 4: click on search

Step 5: if the vehicle is not on the wanted list, "Matching results:0" will appear. This is the end of the process in this case;

Step 6: If the vehicle details appear, it means the vehicle is of interest to ZRA;

Step 7: If you are sure that Customs clearance was done, please scan and e-mail your Customs Clearance Certificate (CCC), RTSA registration book and any other documentation of the vehicle to motorvehicle@zra.org.zm for verification with ZRA. The ZRA will analyse the records and give you feedback. If the ZRA accepts the submitted proof of Customs clearance, then the records will be updated and your vehicle will be removed from the list;

Step 8: If you have no proof of Customs clearance, then your vehicle is of interest to the Authority. Please visit the nearest ZRA Port or Border to normalize the process and pay the taxes.

Members of the public are given up to 31st August 2022 to ensure that Customs clearance is done with the ZRA. The Authority will not charge penalties and interest for voluntary compliance. After this period, the Authority will engage in enforcement activities to recover unpaid taxes and this may result in interest and penalties being charged in addition to taxes or even forfeiture of the vehicle to the State.

ZRA National Call Center

Call: 4111

Email: advice@zra.org.zm

www.zra.org.zm