## PUBLIC NO. 07 OF 2019

## ROLL-OUT OF THE MINISTRY OF FINANCE ELECTRONIC VOUCHER OF EXEMPTION (e-VOE) ON ASYCUDAWORLD

The Zambia Revenue Authority (ZRA) in its effort of connecting all Government Ministries to the Ministry of Finance Electronic Voucher of Exemption (e-VOE) system to ASYCUDAWorld wishes to bring to the attention of the public that with effect from 24<sup>th</sup> April, 2019, the following ministries will be connected to the e-VOE:

- Ministry of General Education; and
- 2. Ministry of Transport and Communication

This will now bring the number of ministries connected to the e-VOE to nine (09).

This therefore, implies that with regard to the two additional ministries, the entries processed from 24th April, 2019, Clearing Agents will not be required to obtain manual vouchers as the vouchers will be processed and approved electronically. Clearing Agents are therefore, encouraged to ensure that the scanned supporting documents are clear and complete to facilitate smooth approval of the electronic voucher and avoid delays arising from queries.

For entries processed prior to 24th April, 2019 for the two ministries, they will still **require** manual vouchers in order for ZRA to finalize the processing of the entries.

The ZRA Management wishes to thank the stakeholders for their continued support towards the modernization initiatives that the Authority is undertaking on behalf of the nation.

For further clarifications, kindly contact the respective stations of clearance or the office of the Assistant Commissioner – Business and Support Systems (BSS).



## For more information contact:

**ZRA National Call Centre** on

+260 211 381111, 5972

+260 973 301 347 / 967 826 227

Email: advice@zra.org.zm