



Relaunch of Electronic Exchange of Certificates of Origin (e-CoO) – Zambia and Malawi

The Zambia Revenue Authority (ZRA) would like to inform importers, exporters, customs clearing agents and the general public that ZRA, in collaboration with the Malawi Revenue Authority (MRA), officially relaunched the electronic exchange of Certificates of Origin (e-CoO) on 11th September, 2025.

Therefore, exporters wishing to export goods to Malawi, and importers intending to import goods from Malawi under the COMESA and SADC Preferential Trade agreements will now benefit from this digital system which enhances efficiency.

What You Need to Do

1. **Register as an Exporter:** Exporters must be registered with ZRA. If not already registered, please complete your registration.
2. **Apply for e-CoO:** Once registered, exporters can apply for an electronic Certificate of Origin via the **Electronic Rules of Origin System** using the following link:
<https://eroo.zra.org.zm/ecoo/login>

Key Benefits of the e-CoO System

- **Faster Processing:** Eliminates delays associated with manual processing.
- **Improved Border Efficiency:** Speeds up clearance and reduces congestion at border posts.
- **Cost efficiency:** Reduces paperwork and courier costs.
- **Real-Time Verification:** Customs authorities can instantly verify certificates, enhancing trade security and compliance.