

# PUBLIC NOTICE

## CHALLENGES ON PROCESSING BILLS OF ENTRY UNDER SUSPENSE PROCEDURES FOR BONDING AND EXBONDING

The Zambia Revenue Authority wishes to notify Clearing agents and all stakeholders that we have been experiencing intermittent challenges on ASYCUDAWorld in processing bills of entry under the Suspense Procedure – Warehousing Module. This has led to failure in accessing previous documents, thereby creating a backlog on the part of the business as this challenge has been recurrent for the past few days.

The identified issues are:

- Failure to retrieve the previous declarations at point of ex-bonding
- The system hangs at the point of validating the bonding entry
- The system hangs when the user attempts to retrieve the previous document to attach to the current declaration

NOTE\*\* The ICT and BSS teams are working round the clock to resolve the challenges. The inconvenience caused is deeply regretted. Our stakeholders will be notified on the progress in resolving the challenge.